

Nambeelup Dog Retreat



BOARDING TERMS AND CONDITIONS

Client's Name(s):

Pet's Name(s):

Thank you for entrusting your pet(s) to the care of Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust].

General:

- We reserve the right to amend, revise or alter these Terms and Conditions at our discretion and without prior notice to owners.
- By signing this contract the owner acknowledges acceptance of these Terms and certifies the accuracy of all information provided.

Bookings:

- The owner agrees to provide their full, and correct contact details, as well as an alternative emergency contact name and number.
- The owner agrees to provide full, and correct details of their pet(s) to Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust].

Fees:

- A **deposit** is required to confirm the booking, **payable within 48 hours**. Due to the number of enquiries and very limited space, bookings can no longer be held if the deposit is not paid within 48 hours.
- The **remainder** of the boarding fees are **payable at time of pick up**.
- Fees are to be paid by direct deposit/transfer to:
Nambeelup Dog Retreat
ANZ Bank
BSB: 016-742 Acct: 404849537
- The owner agrees to pay any and all extra costs at the time of pick up of their pet(s).
- The owner acknowledges that there are no refunds for early collection or late drop-off of their pet(s) from Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust].
- The owner acknowledges that boarding rates are calculated on a calendar day basis, irrespective of time of drop off or pick up.
- Fees are subject to change without notice.

Health and Care:

- The owner agrees to inform Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] of any latent or current health problems or issues their pet(s) may have that may require veterinary attention, or health issues that require special attention.
- All pet(s) are fully vaccinated (C5 vaccination) and up to date with their **vaccination, heartworm, flea and intestinal worming** program covering the full boarding time at Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust]. **All C5 vaccinations to be completed at least 14 days before arrival.**
- The owner acknowledges that their pet(s) have been flea treated and dewormed no more than 3 days before drop off, unless flea treatment is done on a monthly basis. If fleas are found on their pet(s), they will be treated with Advantage, Comfortis or Frontline Flea Treatment. All costs incurred for this treatment as well as any further actions required to prevent spreading of fleas at Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] will be added to the owners account.

- The owner provides authority to Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] to seek Veterinary care for their pet(s) in the event of an illness, injury or accident and to release information regarding their pet(s) to the Veterinarian in order to provide the required treatment. Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] will endeavour to contact the owners first, but in the event that the owner cannot be contacted, the Veterinarian's decision is final.
- The owner authorises Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] to transport their pet(s) for veterinary care to either the pet(s) own veterinarian or, if unavailable, an Emergency Vet Clinic or Vet Clinic of Nambeelup Dog Retreat's [ATF The Dodd Grant Family Trust] choosing.
- The owner agrees to pay any and all costs incurred for Veterinary treatment when collecting their pet(s).

Kennel Cough:

- All dogs must be up to date with their C5 vaccinations at least 14 days before arrival to Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust].
- The owner acknowledges that their dog/s will not be admitted to Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] if found coughing on arrival, unless a letter from a Veterinarian is shown with reasons for coughing.
- The owner acknowledges that, should their dog/s start coughing after arrival at Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust], and having been diagnosed with Kennel Cough, they will have to be collected immediately.
- Kennel cough is airborne and easily transferred where dogs meet, such as the beach, park, vet rooms etc. **The incubation period for Kennel Cough is 5-7 days** but can range between 3-14 days.
- Due to the many strains of the Kennel Cough virus, fully vaccinated dogs may still contract the illness.
- The owner acknowledges that no refund will be provided for any dog that needs to be collected due to Kennel Cough.

Liability:

- The owner recognises that there is a risk of injury and illness in any environment associated with cageless dogs in day care and in boarding environments.
- The owner also recognises such risks without limitations, injuries or illness resulting from fights, rough play and contagious diseases.
- Knowing the risks, the owner understands that Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] cannot be held responsible for any injury, illness or damage caused by their dog(s) and that the owner is solely responsible.
- The owner indemnifies Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] and its representatives, from any claims or actions arising from injury, sickness, kennel cough, accident, death, loss or damage of any kind whatsoever, of their pet(s) whilst in the care of Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] where the utmost care and diligence has been taken by Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust].
- The owner indemnifies Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust], and takes full financial liability where their pet(s) have caused injury to other pets or persons whilst in the care of Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust], where the utmost care and diligence has been taken by Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust].
- The owner accepts financial liability for any damage caused by their pet(s) to Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] property (kennel units, walls, fencing, flooring etc.).
- The owner accepts financial liability for medical costs due to human injury caused by their pet(s).

Socialisation:

- The owner acknowledges full disclosure of their pet's temperament and socialisation history in the **Pet Profile** document and provide permission for their pet(s) to socialise with other dogs of the same size and temperament whilst staying at Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust].
- The owner acknowledges that only well socialised dogs will be permitted to play with other dogs whilst in the care of Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust]; and that undesexed male dogs may not always be permitted to socialise with other dogs.

Consent to use Photographs:

- The owner provides consent for Nambeelup Dog Retreat [ATF The Dodd Grant Family Trust] to use photographs and/or videos and names of their pet(s) on our website, and all social media sites.

Client's Signature:

Date: